

Client Bill of Rights

All individuals receiving treatment for a SUD have the right to all of the following:

1. To be treated for the life-threatening, chronic disease of substance use disorder with honesty, respect, and dignity, including privacy in treatment and in care of personal needs
2. To be informed by the treatment provider of all the aspects of treatment recommended to the client, including the option of no treatment, risks of treatment, and expected results
3. To be treated by treatment providers with qualified staff
4. To receive evidence-based treatment
5. To be treated simultaneously for co-occurring behavioral health conditions, when medically appropriate and the treatment provider is authorized to treat co-occurring conditions
6. To receive an individualized, outcome-driven problem list
7. To remain in treatment for as long as the treatment provider is authorized to treat the client
8. To receive support, education, and treatment for their families and loved ones, if the treatment provider is authorized to provide these services
9. To receive care in a treatment setting that is safe and ethical
10. To be free from mental and physical abuse, exploitation, coercion, and physical restraint
11. To be informed of these rights once enrolled to receive treatment, as evidenced by written acknowledgement or by documentation by staff in the clinical record that a written copy of these rights were given
12. To be informed by the treatment provider of the law regarding complaints, including, but not limited to, to be informed of the address and telephone number of DHCS
13. To receive ethical care that covers and ensures full compliance with the requirements set forth in Chapter 5 (commencing with Section 10500) of Divisions 4 of Title 9 of the California Code of Regulations and the alcohol and other drug program certification standards adopted in accordance with Section 11830.1, if applicable.

